# Christian Health Aid Newsletter

# Did you know?

#### Volume 9, Issue 1 May 2022

# Increased sharing limits are coming soon!

- Beginning January 1, 2023, we are increasing the sharing limit for members of the Traditional Sharing program from \$40,000 to \$150,000! Considerable research has been put into this and it appears to be very feasible financially to offer this significant increase in sharing.
- The Dental Sharing program, which has a current sharing limit of \$1,000 per year, will have an increased limit of \$8,000 per year, beginning in 2023. Along with this increased sharing limit, the following change is being implemented: All dental surgeries that have previously been covered under the medical sharing program will now only be covered for those who have the dental sharing program. (Available only with Traditional Sharing)

### Add-on programs at no additional cost to the member

 CHA has a Diabetic Supply Sharing program. Insulin dependent members may receive up to \$300 per month for supplies while non-insulin dependent members may receive up to \$150 per month to help with

- supplies. (Available only with Traditional Sharing)
- Members of Traditional Sharing are eligible for reimbursement of one-half of monthly Direct Primary Care access fees. Please contact the office for an enrollment form.
- The Diabetic Supply Sharing Program as well as the Direct Primary Care Sharing Program are not subject to having satisfied your Annual Membership Responsibility.
- CHA has a Share Assistance program available to assist those who cannot afford the monthly shares to be a member of CHA. Your deacon can complete a request form and submit it to the office on your behalf.

### We strive to be 'Member Friendly'

CHA is a small enough organization that our members are real individuals to us, not just names and membership numbers – we care about you and want you to be satisfied. At the same time, CHA is a large enough organization to be viable financially and be there to take care of your needs so that you don't struggle with large medical bills for years to come.

- We do our best to answer all phone calls as they come in, but there are times when there is no one available to take your call and you may need to leave a voice mail. It is our goal to return your call within one business day.
- No health history is required when enrolling in CHA.
- CHA never charges late fees.
- Members who enroll in the Traditional Sharing program are not subject to any waiting periods or pre-existing clauses.
- CHA's system of sharing is simple and does not require members to send money to one another, nor does it necessitate opening a bank account in a common bank in order to transfer money back and forth between members.
- While some organizations appear to be looking for ways to deny help to their members, CHA is constantly looking for ways to be able to help our members better. This begins with our Board of Directors and goes on down to our Executive Committee, office staff, and on out to our brothers and sisters all over the United States. This happens in multiple ways:

- Our board of directors reviews each case where a member's medical bills exceeded the maximum sharing limit for any given year. Where a need still exists, the board makes donations to help cover these medical bills.
- ⇒ The money for these donations comes from the Brother to Brother Fund, which is funded largely by free-will donations from CHA members as well as non-CHA-members. This is a place where the brotherhood truly bears one another's burdens. As one brother put it, "You are covered until the last member in the conference is broke!"
- ⇒ We always have our ears open for needs that are not currently being met by CHA. Many of the services that CHA now helps with have come about at the request of our members as they make their needs known to us. The program is continuously in review, and we welcome your input on areas where we may be better able to meet your needs.

## We strive to be 'Provider Friendly'

- At CHA, we do our best to maintain good relationships with your medical providers. It is our goal to work together with them to settle your bills in a timely manner and to make sure they are taken care of, because we want them to take good care of you!
- As much as staffing allows, phone calls are answered by one of our staff rather than going to voicemail. We attempt to answer any questions we can while your provider is on the phone. This helps expedite your treatment and make sure your

needs and those of the provider are being met.

# We hold a high standard of integrity in bill sharing.

- When a member discontinues their CHA membership, CHA continues to share on medical bills that were incurred during the time their membership was active.
- Although we highly encourage negotiation on self-pay bills, CHA never refuses sharing due to a member not obtaining a large enough discount.
- While wearing of seatbelts and use of safety equipment is always a good idea for obvious reasons, CHA will never refuse sharing on a medical bill that results from injury due to not using safety equipment.
- CHA is one of the few health care sharing ministries where you can have a membership, Traditional Sharing, that allows your health care providers to send bills directly to the office so that you don't have to compile them and fill out additional paperwork.
- If a medical bill is denied sharing from CHA, there will always be an explanation of why it was denied, instead of leaving you to guess what some vague description (or no description at all) means.
- CHA accepts medical bills for sharing up to two years after the date of service.

### CHA's financial integrity

CHA's financial statements are audited yearly to ensure accura-

cy and to maintain our status with the Health & Human Resources as a registered health care sharing ministry. A copy of the latest audit is available to the public upon request.

 CHA usually has approximately five months of operating money in reserve at any given time. This means that the funds are available for immediate disbursement once your medical bill has been approved for sharing.

### Resources

- Our website, <a href="www.cha.faith">www.cha.faith</a>, contains complete copies of CHA Guidelines, as well as allowing for online bill submission for private pay bills, and much more. Please visit the website to learn more about CHA.
- If you are willing to think outside the box and do some shopping for elective medical procedures, you can go online to www.mdsave.com and look up common procedures to see what the estimated national average cost is and also look for facilities near you who may perform the procedure at a significantly reduced rate. This works well for things like screening procedures. For example, the national average for a colonoscopy is around \$4,600. On MDSave, you may be able to purchase the service for under \$1,500.
- Another very helpful website to c h e c k o u t i s www.needymeds.org. Using this website, you can locate pharmaceutical assistance programs that help with the cost of medications. Depending on the medication and your income level, many medications are available free of charge from the manufacturers.





#### CHA Quick Facts

Total Membership—9,604

Total Number of Bills Processed Year-to-date—17,721

Total Dollars Paid on Medical Bills Year-to-date—\$5,647,358



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Bear ye one another's burdens, and so fulfil the law of Christ. Galatians 6:2

### Email & Fax Directory

Dept.	Email address	E-Fax
	info@cha.faith (physical fax)	620.846.7751
CHA Member Svc	membersupport@cha.faith	888.977.8825
CHA Medical Bills	bills@cha.faith	888.977.8826